



Thank you for being a loyal 91 Express Lanes customer. To ensure the privacy of your personal information, we've outlined best practices below to help you keep your information safe.

➤ **Recognize Phishing Text Messages**

- The 91 Express Lanes will **never** ask for payment using text messages.
- Look for common signs of phishing texts which include:
  - Urgent and alarming language.
  - Request for personal and financial information.
  - Look out for international sender numbers.
- Always double check website URLs before entering any personal information.

➤ **Use Strong Passwords**

- Make your passwords at least 8 characters long.
- Use complex passwords with upper/lower-case letters, numbers, and symbols.
- Do not share your password.

➤ **Monitor Your Account**

- Regularly review your account details to ensure accuracy, including credit card information, vehicle and license plate numbers, contact details, and statement charges to verify all tolls and fees are correct.
- To update your account please login at [www.91expresslanes.com](http://www.91expresslanes.com).